



Member  
Since 2012

# *Certificate of Recognition*

*Universal Approach Pty Ltd*

Has been awarded the status of

**BULK MAIL PARTNER**

in recognition of successful implementation and commitment  
to the ongoing use of quality processes and tools  
in the production and lodgement of bulk mail.

- ✓ Process Improvement Program (PIP)
- ✓ Electronic Lodgement of Mailing Statements (eLMS)
- ✓ Customer Barcode Quality Assurance (CBQA)

A handwritten signature in black ink, appearing to read 'MA'.

Mark Pollock

General Manager - Mail Products

